

## KRA CIRCULAR

KARVY/OPS/INTERM/GENRL/24-005

April 01, 2024

**CHANGES WITH RESPECT TO ONLINE PAN VERIFICATION WITH INCOME TAX DEPARTMENT**

1. Attention of Intermediaries is drawn to the modification in ‘Online Pan Verification’ (“OPV”) services as per the Directives of Income Tax Department (ITD).
2. The timeline for implementation of these changes is by **April 30, 2024**.
3. Intermediaries are advised to ascertain the PAN validation status correctly as per the New Directives and upload the validated details in KRA system to minimize validation errors, rejection and delay at KRA end. Kindly note that the KYC would be successfully validated subject to all the below criteria being satisfied for initial/new KYC and modification KYC request(s):
  - PAN status-Existing and Valid.
  - Applicant Name/ Name as per PAN card has a ‘Yes’ Response from ITD.  
KRA will upload to ITD the name sent by SRI in the KYC data in the field Applicant name (valued passed under XML Tag **APP\_NAME** through API) for validation and will proceed with further KYC processing if the same is matched as per ITD records and “Y” is received in ITD response.
  - DOB/DOI- Matching Status has a ‘Yes’ Response from ITD.
  - Aadhaar Seeding Status- Should be ‘Yes’ or ‘Not Applicable’ or PAN status should be Operative.

*Note : - Name Matching percentage should be 100% as defined by ITD for getting ‘Yes’ response from ITD*

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4. In case of PAN failing in any of the criteria as mentioned above, the KYC registration would be put on hold for PAN Validation failed reason and KYC modification request would be rejected.
  
5. Intermediary queries related to this communique may be addressed to [kra@karvy.com](mailto:kra@karvy.com) or contact KARVY helpdesk on 8121096850 / 8019355102.

Regards

Sd/-

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Compliance Officer